

Promotion of E-invoice Digital Service Project

I. Project purpose

The “Promotion of E-invoice Digital Service Project” is a sub-project under the “The Smart Government of Promotion Strategy Plan”. The plan continues to provide government open data and to reach the platinum standard. The National Development Council’s safe and reliable T-Road data transmission platform integrates cross-agency exchange channels for e-invoices and saves costs, provides intelligent customer services to increase service capacity and improve overall satisfaction, and combines big data analytics to stay on top of tax sources by cross-comparing business tax filings and e-invoice issuance. The objectives of the Project are fulfilled by improving government service efficiency and overall satisfaction.

II. Implementation content

A. Maximizing government open data

The government open data for e-invoices will be upgraded to the platinum standard, and 50% Open API will be provided to significantly reduce the threshold for data access, API adjustment and maintenance. The National Development Council’s safe and reliable T-Road data transmission platform provides a unified external service for cross-agency exchange channels for e-invoices, thereby enhancing the government’s information efficiency.

B. Release individualized data

Continue to enhance service performance, provide various types of e-invoices API for the public, and unified management of all types of e-invoice carriers to enhance the rate of e-invoice storage.

C. Promote accurate decision-making with big data

Continue to import of e-invoice data for tax and household registration big data value-added application, expand the tax information and innovative value-added applications.

D. Construct attentive digital services

By expanding digital and online applications for e-invoice services, individuals and businesses can apply online for various platform services, receive application results immediately, and get automatic notifications of deadlines for prize redemption, as well as other convenient digital services. The expansion of smart customer service, AI applications, and robotics and

other tools provide customers with a digital service window aided by a year-round 24-hour chatbot.

III. Expected benefits

- A. The government open data for e-invoices will be upgraded to the platinum standard, and 50% Open API will be provided to significantly reduce the threshold for data access, API adjustment and maintenance.
- B. The National Development Council's safe and reliable T-Road data transmission platform provides a unified external service for cross-agency exchange channels for e-invoices, thereby enhancing the convenience of data exchange.
- C. Provide intelligent customer service, enhance the user's ability to solve problems on their own, reduce customer service utilization, and improve overall service satisfaction.
- D. Combine big data analytics by cross-comparing business tax filings and e-invoice issuance to effectively control sources of revenue and maintain tax fairness.