2015 Fiscal Information Agency Ministry of Finance

Annual Report 2015



Preface

The Ministry of Finance (MOF) has been actively promoting e-invoicing. At the end of 2015, there were more than 95,996 business entities issuing e-invoices, the number of e-invoices was more than 4.9 billion, and the annual growth rate of e-invoices was 10.9%, which shows that e-invoices are well accepted by business entities and consumers. To protect the public's right to an invoice draw, the MOF promulgated the amendment of Regulations Governing the Use of Uniform Invoices, which requires public utilities to adopt e-invoicing in 2016. Furthermore, the Legislative Yuan adopted the amendment of the Value-Added and Non-Valued Added Business Tax Act which approves credit cards as e-invoice carriers. Diversified carriers provide a more convenient environment for the public to ask for e-invoices and promote a higher rate of paperless invoices.

To assist in food safety management, we are planning to consolidate tax data and e-invoices to link the upstream and downstream supply chain business transactions of the enterprise; therefore, the MOF is actively helping enterprises with more than NT$200,000 in monthly revenue to use e-invoicing. We have also actively participated in food safety-related conferences of the Executive Yuan, hoping that through the exchange and analysis of mass data and information across agencies, we can trace the flow of goods and understand the monthly transaction status and trends in the food industry in order to find out the distribution of possible abnormal enterprises so as to improve the effectiveness of checking and responding to food safety issues.

Fiscal Information Agency
Ministry of Finance

The Fiscal Information Agency, Ministry of Finance (FIA) in 2014 revised the plan "constructing the financial cloud services of MOF" to give priority to building a shared cloud computing infrastructure for the MOF and moving services of the National Property Administration and the Training Institute Administration to the Internet (the cloud). While the plan was in the process of revision, the FIA in December 2014 completed "Cloud Open Lab of MOF" that will provide cloud-based application development and test environments to the MOF from 2016 onwards and be expected to effectively enhance the levels of cloud-based software development technology and strengthen information management capacity required by promoting cloud services. Moreover, the MOF has opened 1,463 datasets on the government Open Data platform, ranking 2nd of all government departments. In the future, in addition to the number of open data, the MOF will pursue the quality of Open Data to meet the needs of civil or academic circles in order to create new value jointly.



Su Chun-Jung

Director-General

Fiscal Information Agency, Ministry of Finance

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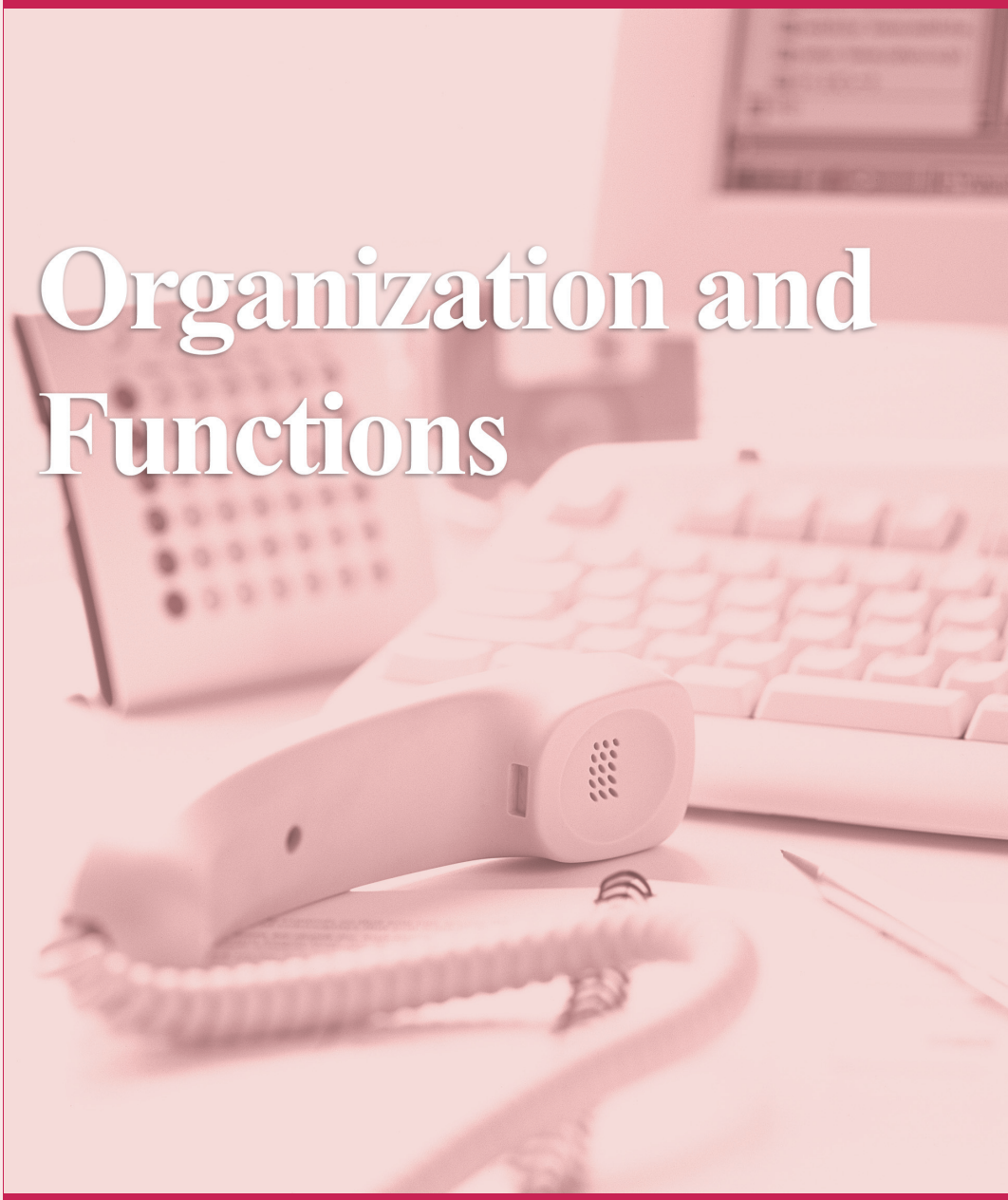
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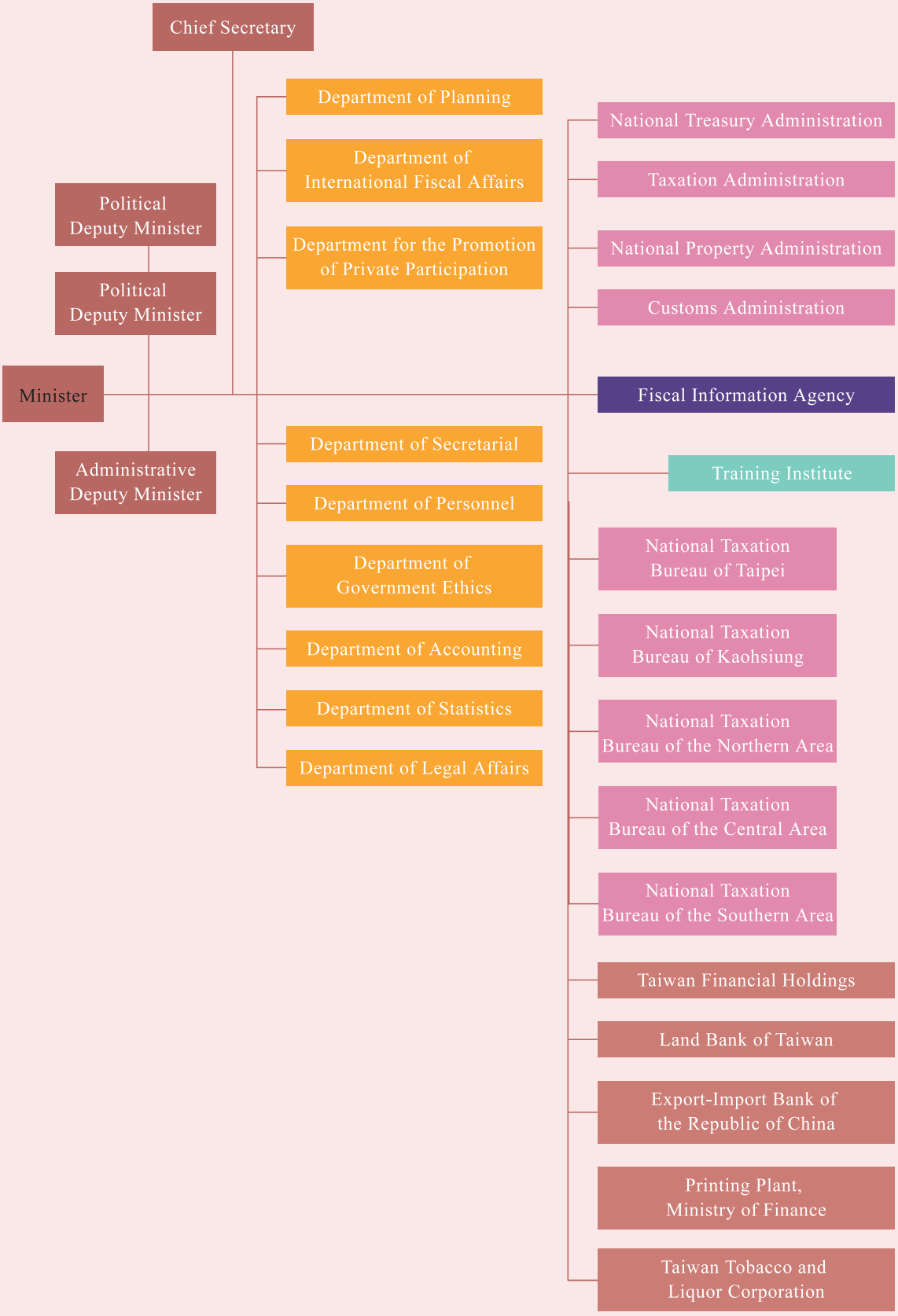
Organization and Functions



09 Organization of the Ministry of Finance

10 Organization of the Fiscal Information Agency

1. Organization of the Ministry of Finance



2. Organization of the Fiscal Information Agency

The Fiscal Information Agency (FIA) was established by the Ministry of Finance for the purpose of overseeing the information businesses of its headquarters and subordinate agencies. The FIA is constituted according to 'The Act of Organization of the Fiscal Information Agency, Ministry of Finance' with a Director-General, two Deputy Director-Generals, and a Chief Secretary. The Agency is responsible for the following affairs:

A The overall planning, coordination, research, and evaluation of the information systems of the Ministry of Finance.

B Deliberation, inspection, and assessment of operations, plans, equipment, and performance of the information systems of the Ministry of Finance and its subordinate agencies.

C The planning, advocacy, and assessment of information security of the Ministry of Finance and its subordinate agencies.

D The overall planning of fiscal information management, system design, examination and review of procedural handbooks and regulations, operational training, guidance, supervision, and control.

E The implementation of data collection, processing, and utilization in accordance with the Tax Collection Act and other relevant laws.

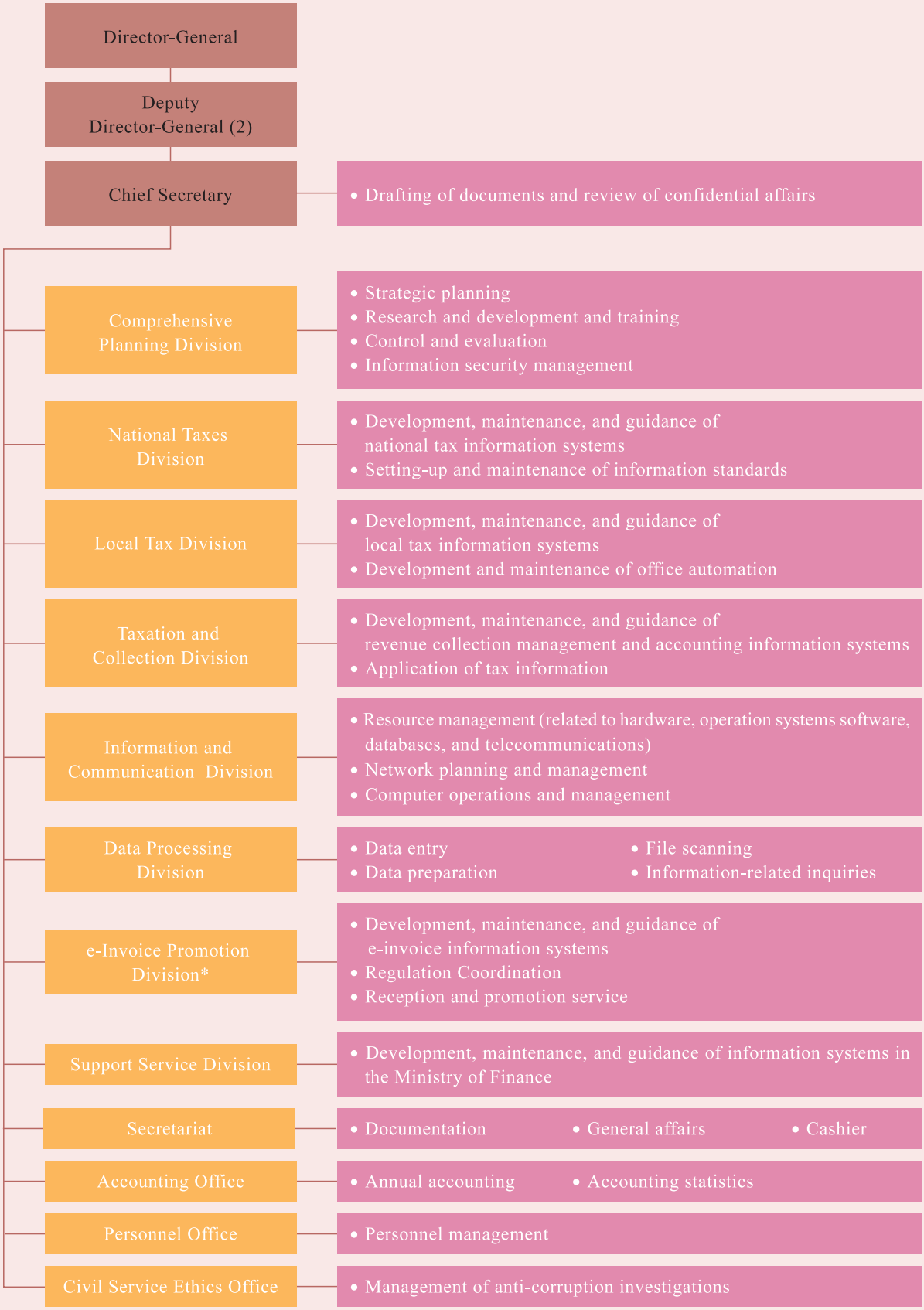
F The establishment and management of the information system for government procurement and private participation in infrastructure.

G Other matters related to the fiscal information of the Ministry of Finance.

The Comprehensive Planning Division, National Taxes Division, Local Tax Division, Taxation and Collection Division, Information and Communication Division, Data Processing Division, Secretariat, Personnel Office, Civil Service Ethics Office, Accounting Office, and Support Service Division were established for the above affairs. The e-Invoice Promotion Division was established for the affairs of e-invoicing on March 7, 2014.



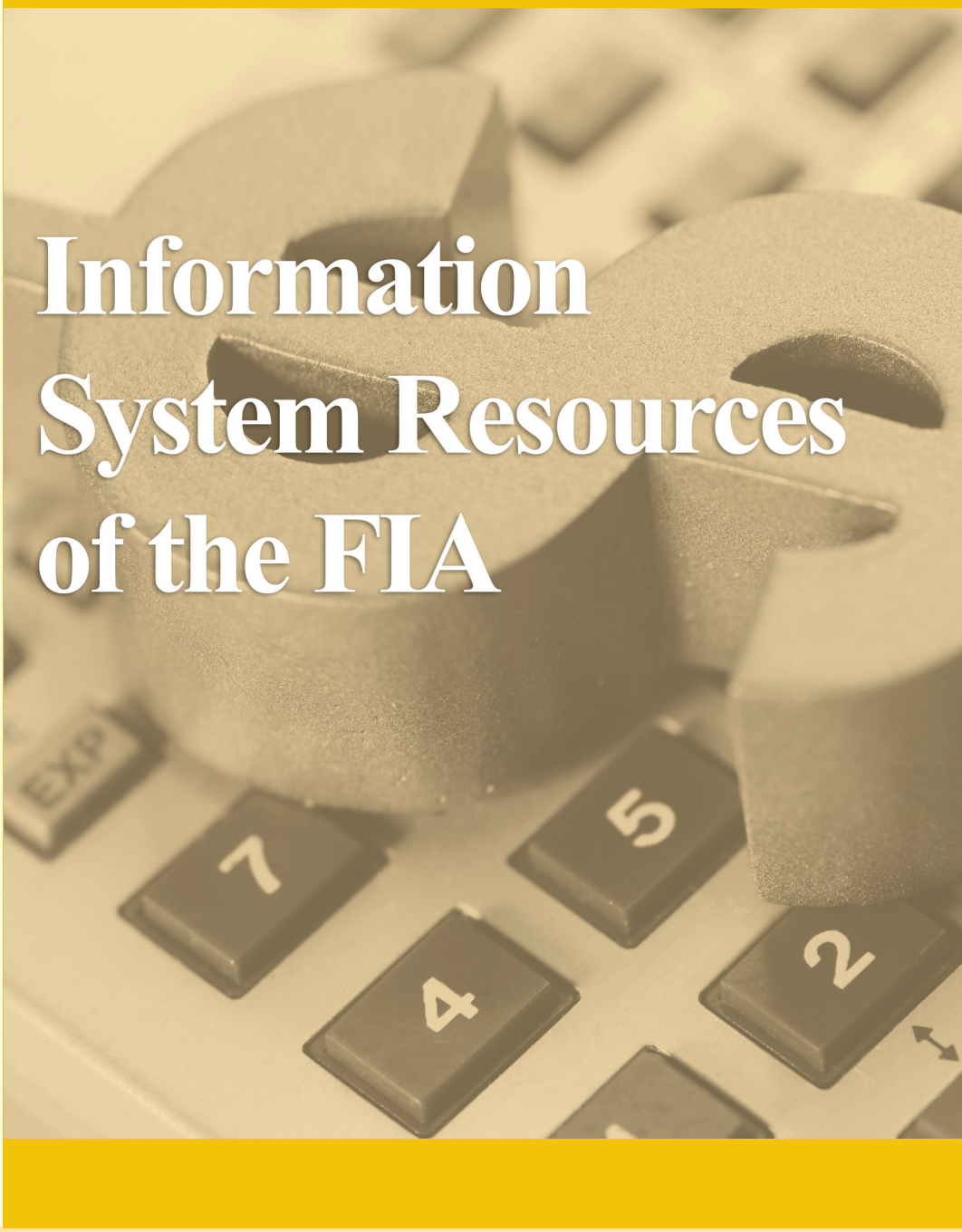
Organization of the Fiscal Information Agency



*The e-Invoice Promotion Division was established for the affairs of e-invoicing on March 7, 2014.

II

Information System Resources of the FIA



13 Human Resources

15 Expenditure

16 Information System Facilities



1. Human Resources

The workforce of the FIA totaled a staff of 416 members as of the end of 2015, wherein 286 (71.68%) were directly employed and 97 were employed on contract. By area of job, 204 (53.26%, the highest percentage) were assigned to system design and planning. By age, 133 members, the largest group (34.73%), was of those aged from 40 to 49. By educational attainment, those with a bachelor's degree were the largest group with 118 (30.81%).

Table 2-1 Statistics of Staff, by Job Area

No. of Staff / Function \ Job Area		Design and Planning	Computer Operation and Control	Data Compilation and Entry	Admini-stration	Total	%
Management		38	2	2	5	47	12.27
Field of Operation	By Commission	153	19	24	43	239	62.4
	By Contract	13	7	49	28	97	25.33
Total		204	28	75	76	383	100.00
Rete %		53.26	7.31	19.58	19.84	100.00	

Table 2-2 Age Statistics

No. of Staff / Operational Level \ Age Group	29 or fewer	30-39	40-49	50-59	60-65
Senior Grade	0	0	9	19	3
Assistant Grade	5	46	61	24	9
Junior Grade	6	8	10	42	44
Contract Employee	1	2	53	34	7
Total	12	56	133	119	63
Rete %	3.13	14.62	34.73	31.07	16.45

Table 2-3 Educational Statistics

No. of Staff / Educational Attainment / Operational Level	Doctorate	Graduate Institute	University	Junior College	Senior High School
Senior Grade	3	19	5	4	0
Assistant Grade	1	73	63	8	0
Junior Grade	0	5	32	40	33
Contract Employee	0	1	18	45	33
Total	4	98	118	97	66
Rete %	1.04	25.59	30.81	25.33	17.23

Table 2-4 2009-2015 Workforce Profile

No. of Staff / Year / Job Area	2009	2010	2011	2012	2013	2014	2015
Design and Planning	146	147	158	150	203	192	204
Operation and Control	29	28	48	51	28	33	28
Data Compilation and Entry	160	162	152	143	73	90	75
Administration	69	63	45	47	90	69	76
Total	40.4	400	403	391	394	384	383



2. Expenditure

The total amount of the expenditure for information operations for 2015 was NT $909.705M, with NT$64.111M (7.05%) used to pay for hardware (including mainframe and peripherals) and NT $326.105M (35.85%) for software (including lease, purchase, and contracted programming). Other payments, including those of data transmission, data entry and processing, consumables, personnel costs, training and education, and other G and A accounts came to NT$519.489M (57.10%) of the total.

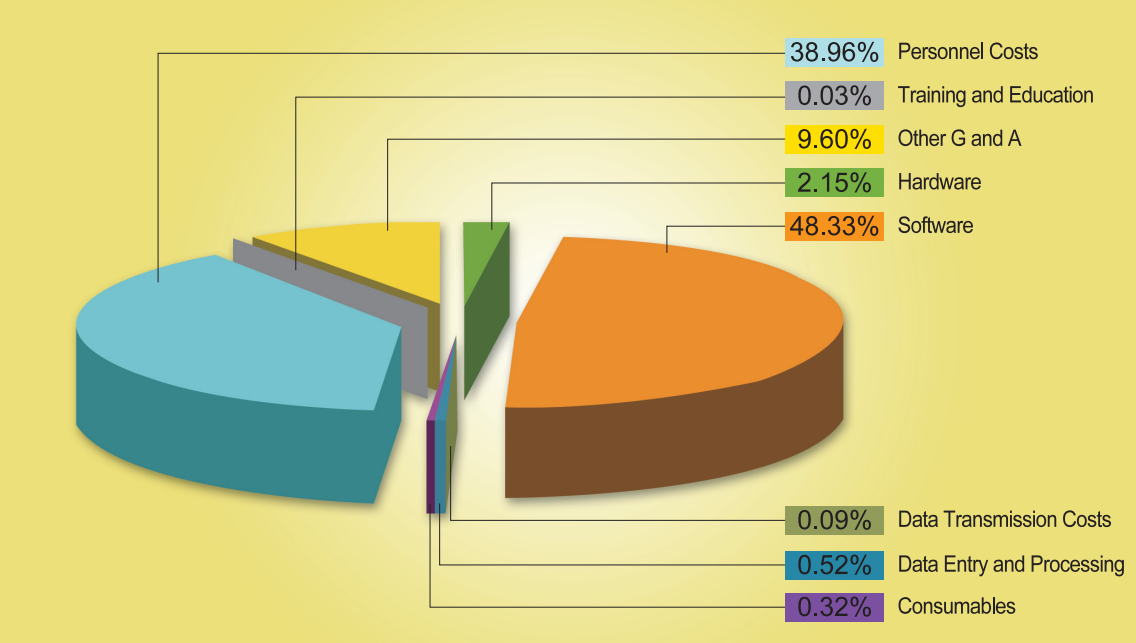


Figure 2-1. 2015 Expenditure for Information Operations.



III

Financial Information Services



21 Management of Information Systems for MOF
22 Information and Communication Security Management
22 Comprehensive Planning

1. Management of Information Systems for MOF

A MOF Executive Information System

Execution of the drill of the dual host backup mechanism in order to enhance the quality of service and to be in accord with the information security policy of the MOF.

B MOF World Wide Web System

Upgrade the systematic edition, offer easier backstage support to have draft homework. Monitoring and correction of the MOF website to meet the needs of the public to improve communication and provide information.

C MOF Documentation and Archive Management System

Completion of the checking of the account numbers and the authorization of access for the functions of the system and lead-in Government Configuration Baseline (GCB) to be in accord with information security policy of the MOF.

D MOF Electronic Document Exchange Center

The original design capacity of document exchange was exceeded at the end of year 2015 and will add two servers to meet the need of document exchange capacity in year 2015. This year also added SOC (security operation center) logs monitoring to ensure security, reliability, and efficiency.

E MOF Office Automation Integration System

Completion of the statistics of attendance information and edition of the Taxation Administration, MOF, R.O.C office rules about attendance.

F MOF Portal System

Completion of the checking of the account numbers and the authorization of access to the functions of the Inner Portal System of the MOF and finishing the audited review. Correction of the Inner Portal System of the MOF to improve efficiency that more closely meets the needs of colleagues.

G MOF Host Computer Management

Completion of the introduction and implementation to the Government Configuration Baseline (GCB) of the MOF. Although it seems less convenient to use the computer, it nonetheless enhances the security of computers.

H External Gateway of MOF Management

In order to ensure network security and provide IPv6 services, the MOF enhanced its network security management and modified its firewall policies.

I MOF Network Resource Management

In accordance with the 'IPv6 upgrade promotion program of the Executive Yuan,' the MOF completed the upgrade of Internet's IPv6 mechanism (for instance, including websites for Ipv6, the MOF World Wide Web, Promotion of Private Participation, Minister for Public Opinion Mailbox, International Business Database System, Appeal Case Retrieval System, Laws and Regulations Retrieval System, the Portal System...)to facilitate internet access so that people can easily connect conveniently to MOF Ipv6 websites.

J Personal Computer Management of the MOF

Replacement of 56 computers, three notebooks, and 26 printers, to strengthen the MOF PC information security mechanism to provide a more efficient operating environment.

K MOF Promotion of Private Participation System

Developing and correcting the Promotion of Private Participation website to provide the latest information that more closely meets the needs of the public.

L MOF Fiscal News Management System

The Management System will do automated data collection from authorized news sources. In order to improve the stability of the system, this year a new server will be added.

2. Information and Communication Security Management

A Based on 'The Information Security Management Directions for the Executive Yuan and Its Subordinate Agencies,' 'The Information Security Management Guidelines for the MOF and Its Subordinate Agencies,' 'The Plan for the Establishment of National Infrastructure for Information and Communication Security,' and related regulations, the FIA supervised the subordinate agencies of the MOF in the implementation of information and communication security measures.

B Engagement in the formulation of the information security management mechanism of the MOF with requests to the subordinate agencies of the MOF to make annual information security plans, with evaluation reports after the execution of the plans. Except for the Training Institute and the Taiwan Tobacco and Liquor Corporation, the MOF and its 16 subordinate agencies and institutions obtained third-party audits and certifications.

C Supervision of the subordinate agencies and institutions of the MOF in the establishment of a reporting mechanism for information security incidents in order to intensify the information security defense ability of each agency of the MOF. Various drills have also been held on incident reporting and hacker attacks on a regular basis. The FIA carried out social engineering drills in April and September 2015.

D Based on the framework of the Information Security Management System (ISMS) and its Plan-Do-Check-Action (PDCA) execution model for continuous improvement in relation to the major businesses and working processes related to information security based on the business continuity plan, we held a drill on systems recovery before the end of the year so that the FIA could successfully fulfill the requirements of ISO27001: 2013 and pass re-assessments by the British Standards Institute (BSI) in September 2015.

E External Specific Information Audit

a. In order to enforce the Information and Communication Security Policy formulated by the National Information and Communication Security Taskforce (NICST), on-site audits were carried out at the Taiwan Tobacco and Liquor Corporation in 2015.

b. Formulation of the routine and annual on-site evaluation of taxation automation business in all local revenue services in 2015.

F According to the requirements of the Personal Information Management System (PIMS) and the ISMS in regard to out-sourced maintenance and operation of the taxation application systems, the FIA carried out an external audit on on-site out-sourced contractors and undertook follow-up control on those contractors.

3. Comprehensive Planning

A Promote Open Data of Government Information

a. Since 2012, the Executive Yuan has started to promote Open Data of government information in order to enhance the transparency of government policy, to improve life quality, and to meet the needs of industry. Moreover, the MOF will ask other ministries to set up Open Data consultant groups and invite non-governmental representatives to participate, review jointly, and discuss Open Data topics about action strategies, inventory overviews, and priorities. Then, the MOF will expect to strengthen the Open Data quality by the decision-making mode through civic participation. The MOF owns all nation-wide financial information on property, income, business, taxation, treasury, national property, and Customs. The MOF will promote this work more actively. On June 30, 2015, the Open Data consultant group in the

MOF instituted the action strategy of the Open Data. Therefore, the MOF has drawn up the following Open Data policies:

- Working organizations for promotion: The organization adopts a top-down three-tier hierarchical framework. The Open Data consultant group makes the strategy. The inter-agency working group executes the strategy. The other agency working groups handle inventory data.
- Data Discussion and Examination: Discussion and examination before opening to the public, adopting the bottom-up method procedure. The data will be opened to the public after rating, classifying, and thorough periodic inventory.
- Principle of opening: For sensitive information or regulation restrictions, a fee will be charged. If the data can't be opened to the public due to special circumstances, the MOF will open the data after adjusting the details of date (such as statistics or sampling), removing identifications, or some columns.

b. Under the three-tier hierarchical framework, the MOF opened 1,463 datasets on the government Open Data platform by December 31, 2015 and ranked 2nd of all government departments. In the future, in addition to the number of open data, the MOF will pursue the quality of Open Data to meet the needs of civil or academic circles in order to create new value jointly.

B Examination of the information projects of 2015 and the budget estimation of 2015 of all the departments and organizations under the Ministry of Finance on the basis of "The Rule of the Information Projects and Budget Estimation of All Departments and Organizations under the Ministry of Finance in 2015" with the principle of zero-bias budget and information-related-only requirements.

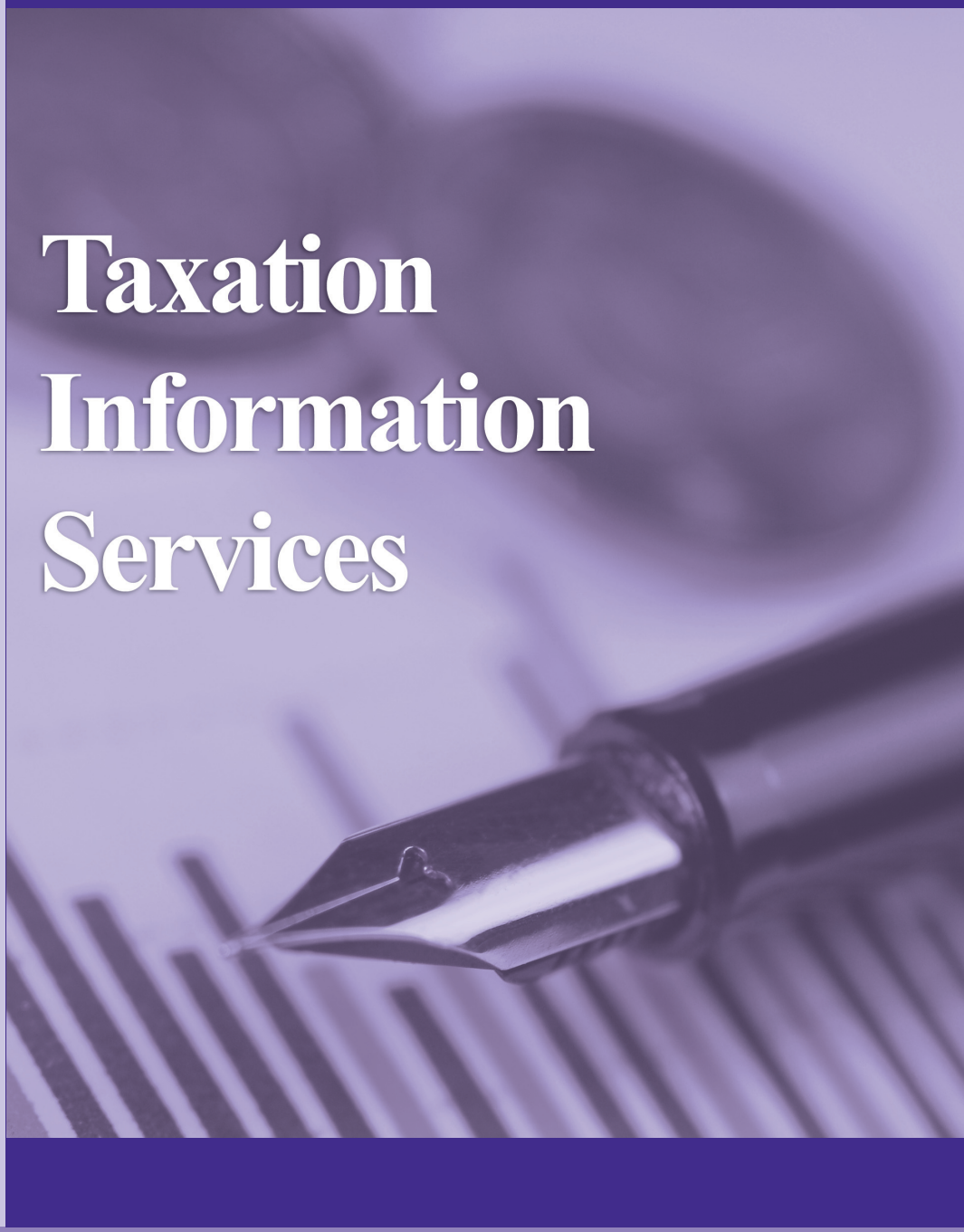
C The FIA, in line with the plan of "Work at Home e-Delivery Circle" implemented by the Council for Economic Planning and Development in 2013, has actively promoted the integration of a number of services and the transformation of processing among agencies of the Executive Yuan, such as information of the Department of Society and Family of the Ministry of Health and Social Welfare provided to the tax bureau of city and county governments, for the use of licensing tax exemptions for the disabled. In addition, tax information has also been provided to the New Taipei City government's cloud document including integration of data repository and interfacing of its important business. In these ways, the effectiveness of government policy will be enhanced through providing simple and convenient services to the public.

D In order to maximize the use of information resources in the MOF and provide more high-quality financial mobile information service, the FIA upgraded "Finance Garden App" as the App portal of the MOF, enlarging the scope of its service and strengthening its function. The new version of "Finance Garden App" was published after being uploaded to Google Play and the IOS APP store on June 4, 2015.

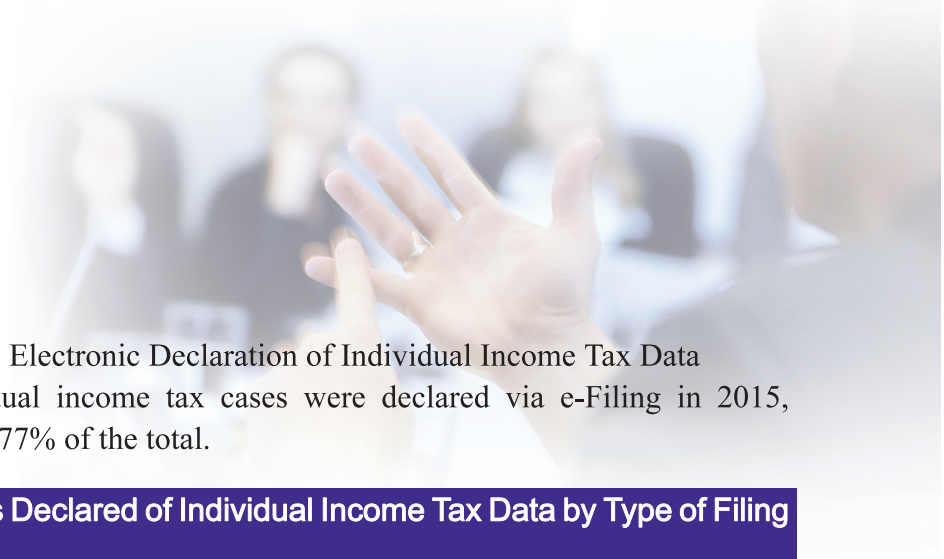
E Based on the deliberations of the National Development Council, the FIA in 2014 revised the plan "Constructing the Financial Cloud Services of the MOF" to give priority to building a shared cloud computing infrastructure of the MOF and move services of the National Property Administration and the Training Institute Administration to the Internet (the cloud). While the plan was in the process of revision, the FIA in December 2014 completed "Cloud Open Lab of MOF" that will provide cloud-based application development and test environments to MOF from 2016 onwards. This is expected in be effective to enhancing the levels of cloud-based software development technology and strengthen information management capacity required by promoting cloud services.

IV

Taxation Information Services



25 National Taxes
33 Local Taxes
33 Taxation and Collection
34 Financial Networking
36 Data Inquiry and Retrieval



1. National Taxes

A e-Filing

a. Operation of the Electronic Declaration of Individual Income Tax Data

784,060 individual income tax cases were declared via e-Filing in 2015, representing 89.77% of the total.

Table 4-1 No. of Cases Declared of Individual Income Tax Data by Type of Filing (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Via Media		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011	805,098	91.45	43,118	4.90	32,160	3.65	880,376
2012	768,923	91.62	47,285	5.63	23,037	2.74	839,245
2013	773,970	90.89	50,354	5.91	27,240	3.20	851,564
2014	760,743	90.67	51,797	6.17	26,476	3.16	839,016
2015	784,060	89.77	62,322	7.14	27,005	3.09	873,387

Source: Individual Income Tax Data Electronic Declaration Operations System.

b. Filing of Individual Income Tax Returns via e-Filing

3,505,608 cases of individual income tax returns were filed via e-Filing or electronic media in 2015, representing 88.89% of the total of 3,944,049 declarations of individual income tax for the year.

Table 4-2 No. of Individual Income Tax Returns Filed via e-Filing, Manually, and by 2D Barcode Returns by Type of Filing (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		2D Barcode Returns		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011*	2,693,622	69.28	872,881	22.45	321,452	8.27	3,887,955
2012*	2,785,013	75.98	673,111	18.36	207,502	5.66	3,665,626
2013*	3,263,439	79.90	624,940	15.30	196,105	4.80	4,084,484
2014*	3,285,206	85.31	437,851	11.37	127,733	3.32	3,850,790
2015*	3,505,608	88.89	343,267	8.70	95,174	2.41	3,944,049

Source: Outputs from the Individual Income Tax Declaration System.

*Excluding the number utilizing the service of the pre-calculation of individual income tax returns.

c. Service of the Pre-Calculation of Individual Income Tax

Service of the Pre-Calculation of Individual Income Tax via e-Filing commenced from 2011. By mailing a pre-calculation of individual income tax for simple cases, the FIA enables taxpayers to confirm the pre-calculation and to complete their tax declaration via e-Filing. In 2015, 405,481 cases were declared by this method, representing 18.97% of the total number of declarations of individual income tax for the year.

Table 4-3 No. of Cases Declared Using the Pre-Calculation of Individual Income Tax by Type of Payment (2011-2015)

Taxation Year \ Type	Via e-Filing		Letter / Telephone		Straight Payment of Tax In Person		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011	355,666	21.93	752,115	46.37	514,211	31.70	1,621,992
2012	462,591	23.09	838,982	41.88	701,727	35.03	2,003,300
2013	377,777	20.04	768,372	40.76	738,990	39.20	1,885,139
2014	430,014	20.22	919,646	43.25	776,641	36.53	2,126,301
2015	405,481	18.97	907,852	42.47	824,424	38.56	2,137,757

Source: Files provided by Five National Taxation Bureaus.

d. Individual Income Tax e-Filing for Foreigners

150,402 cases were filed via e-Filing or other electronic media, representing 65.37% of the total of 230,093 of such returns filed.

Table 4-4 No. of Cases Declared of Individual Income Tax for Foreigners (2011-2015)

Taxation Year \ Type	Via e-Filing		Manually		Via Media		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011	28,065	22.45	89,515	71.60	7,438	5.95	125,018
2012	71,390	53.48	56,120	42.04	5,968	4.47	133,478
2013	85,032	65.46	37,871	29.15	6,980	5.37	129,883
2014	102,891	66.71	39,419	25.56	11,925	7.73	154,235
2015	150,402	65.37	57,965	25.19	21,726	9.44	230,093

Source: Files provided by Five National Taxation Bureaus.

e. Individual Income Tax e-Filing for Professional Practitioners

27,682 cases were declared via e-Filing in 2015, representing 62.39% of the total number of cases of such returns filed.

Table 4-5 No. of Cases Declared of Individual Income Tax Returns via e-Filing of Professional Practitioners (2011-2015)

Taxation Year \ Type	Via e-Filing		Total
	Cases	Rate %	Cases
2011	19,515	48.21	40,476
2012	25,034	57.45	43,577
2013	27,539	59.23	46,498
2014	28,307	62.90	44,997
2015	27,682	62.39	44,372*

Source: Files provided by Five National Taxation Bureaus.

* Estimated Cases

f. Filing of Profit-seeking Enterprise Income Tax Return

844,390 cases were filed via e-Filing or other electronic media in 2015, representing 99.91% of the total of 845,171 cases filed.

Table 4-6 No. of Profit-Seeking Enterprise Income Tax Returns (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Total
	Cases	Rate %	Cases	Rate %	Cases
2011	747,021	98.10	14,460	1.90	761,481
2012	780,649	99.73	2,109	0.27	782,758
2013	796,417	99.60	3,192	0.40	799,609
2014	820,208	99.86	1,121	0.14	821,329
2015	844,390	99.91	771	0.09	845,171

Source: Files provided by Five National Taxation Bureaus.

g. Filing of Provisional Income Tax Return

The percentage of provisional income tax returns declared via e-Filing has been close to 100% every year since it reached 100% in 2008.

Table 4-7 No. of Provisional Income Tax Returns (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Total
	Cases	Rate %	Cases	Rate %	Cases
2011	32,457	100.00	0	0.00	32,457
2012	31,199	99.98	5	0.02	31,204
2013	29,278	99.99	2	0.01	29,380
2014	25,018	99.99	3	0.01	25,021
2015	23,492	99.99	2	0.01	23,494

Source: Files provided by Five National Taxation Bureaus.

h. Business Tax via e-Filing

Provision of the service of business tax declaration via e-Filing saves time to declare business tax for business entities. This also saved the labor for the handling of mail for 830,654 cases declared via e-Filing in 2015, representing 96.24% of a total of 863,126 cases declared.

Table 4-8 No. of Cases Business Tax Declared (2011-2015)

Taxation Year \ Type	Via e-Filing		Manually		Via Media		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011	730,410	94.33	43,076	5.56	853	0.11	774,339
2012	757,267	95.14	38,054	4.78	617	0.08	795,938
2013	779,897	95.65	34,858	4.28	588	0.07	815,343
2014	805,059	95.94	33,583	4.00	469	0.06	839,111
2015	830,654	96.24	32,119	3.72	353	0.04	863,126

Source: Outputs from the Business Returns Management Task system.

i. Securities Transactions Tax and Futures Transactions Tax via e-Filing

Securities Transactions Tax and Futures Transactions Tax via e-Filing commenced in September 2011. The number of cases of securities transactions tax via e-Filing in 2015 was 986, representing 94.17% of a total of 1,047. 192 futures transaction tax returns were filed via e-Filing in 2015, representing 98.46% of a total of 195.

Table 4-9 No. No. of Cases Securities Transactions Tax Data Declared (2011-2015)

Taxation Year \ Type	Via e-Filing		Manually		Total
	Cases	Rate %	Cases	Rate %	Cases
2011	373	27.84	967	72.16	1,340
2012	618	44.52	770	55.48	1,388
2013	941	69.29	417	30.71	1,358
2014	1,012	93.01	76	6.99	1,088
2015	986	94.17	61	5.83	1,047

Source: Outputs from the Securities Transactions Tax Declaration System.

Table 4-10 No. of Cases Futures Transactions Tax Data Declared (2011-2015)

Taxation Year \ Type	Via e-Filing		Manually		Total
	Cases	Rate %	Cases	Rate %	Cases
2011	105	52.76	94	47.24	199
2012	150	72.82	56	27.18	206
2013	160	72.73	60	27.27	220
2014	185	88.10	25	11.90	210
2015	192	98.46	3	1.54	195

Source: Outputs from the Futures Transactions Tax Declaration System.

j. Commodity Tax and Tobacco and Alcohol Tax via e-Filing

Commodity Tax and Tobacco and Alcohol Tax via e-Filing commenced in September 2011. The number of cases of commodity tax declared monthly via e-Filing in 2015 was 1,106, representing 79.63% of the total cases; the number of cases of tobacco and alcohol tax declared monthly via e-Filing in 2015 was 390, representing 79.59% of the total.

Table 4-11 No. of Cases Commodity Tax Data Declared (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Media		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011	522	34.41	985	64.93	10	0.66	1,517
2012	895	54.05	758	45.77	3	0.18	1,656
2013	1,036	69.30	459	30.70	0	0.00	1,495
2014	1,105	73.91	390	26.09	0	0.00	1,495
2015	1,106	79.63	283	20.37	0	0.00	1,389

Source: Files provided by Five National Taxation Bureaus.

Table 4-12 No. of Cases Tobacco and Alcohol Tax Data Declared (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Media		Total
	Cases	Rate %	Cases	Rate %	Cases	Rate %	Cases
2011	271	54.64	225	45.36	0	0	496
2012	353	66.23	180	33.77	0	0	533
2013	389	78.74	105	21.26	0	0	494
2014	397	80.36	97	19.64	0	0	494
2015	390	79.59	100	20.41	0	0	490

Source: Files provided by Five National Taxation Bureaus.

k. Estate Tax and Gift Tax via e-Filing

Estate tax and gift tax via e-Filing commenced in September 2011. The number of estate tax cases declared via e-Filing was 1,242 and the number of gift tax cases declared via e-Filing was 1,224 in 2015.



Table 4-13 No. of Cases Estate Tax Data Declared (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Total
	Cases	Rate %	Cases	Rate %	Cases
2011	73	1.80	3,989	98.20	4,062
2012	253	5.74	4,153	94.26	4,406
2013	497	14.46	2939	85.54	3436
2014	776	10.51	6,605	89.48	7,381
2015	1,242	14.50	7,324	85.50	8,566

Source: Files provided by Five National Taxation Bureaus.

Table 4-14 No. of Cases Gift Tax Data Declared (2011-2015)

Type / Taxation Year	Via e-Filing		Manually		Total
	Cases	Rate %	Cases	Rate %	Cases
2011	41	0.31	13,219	99.69	13,260
2012	92	0.74	12,299	99.26	12,391
2013	547	13.23	3587	86.77	4,134
2014	574	3.48	15,889	96.51	16,463
2015	1,224	6.91	16,500	93.09	17,724

Source: Files provided by Five National Taxation Bureaus.

B Individual Income Tax e-Deduction Statement Project

To make the Auditing of Deduction Automation to NTBs and to provide for taxpayer e-deduction statement downloads to reduce the cost of individual income tax filing.

C Service of the Pre-Calculation of Individual Income Tax Returns

Individual taxpayers who meet certain requirements can receive pre-calculated income tax notices and tax bills. If the taxpayers confirm the calculation or pay the tax as stated on their tax bills, they are deemed to have finished their income tax return filing. The number of taxpayers utilizing the aforesaid service was 2.13 million in 2015, 35.15% of the total number of taxpayers.

D Paperless Issuance of Various Withholding and Non-withholding Tax Statements for Income Tax

In order to enhance administrative efficiency and reduce the consumption of paper, the paperless issuance of various withholding and non-withholding tax statements for income tax has been put into practice. The Ministry of Finance provides several convenient ways for individual taxpayers to inquire about paying their taxes. For dealing with the possibility of increasing users, we created and built the mechanism of inquiry-code to enhance the effectiveness of tax services.

E The Specifically Selected Goods and Services Tax Information System

22,211 cases of house and land transactions, seven cases of specifically selected goods, and 191 cases of specifically selected services were declared in 2015.

F The Enhancement of Information System Integration for Taxes and Customs Duties

a. Improvements were made in the sharing of information resources in regard to the imposition of taxes and customs duties. Further work was done to improve the efficiency and selection of cases for auditing to prevent tax evasion.

b. To enhance the assessment of tax evasion in Internet purchases, a project team continued to hold meetings to detect tax evasion on Internet purchases early by auditing taxation information collected from payment channels, import declarations, and the Internet.

c. To enhance the information system integration of taxes and customs duties, a special team was formed by the Taxation Administration, the Customs Administration, the Five NTBs, and the FIA in 2015. The goal of the team is to enhance the sharing of information resources. A total of three meetings were held this year to facilitate the sharing of information resources and knowledge by information technology.

G VAT Refund on Purchases by Foreign Passengers

To resolve the long waiting time, worsening due to the substantial growth of applications by foreign passengers, the MOF created a task force to work on improving the relevant process on September 23, 2014 and decided to outsource VAT refund service to CHT from May 1, 2015. This task force is planning to set up an auto tax-refunding system (kiosk) for foreign passengers by processing their refunds through machines within a limited time span. All that is needed is to click kiosk buttons.

Table 4-15 No. of Cases of VAT Refund on Purchases by Foreign Passengers (2011-2015)

Taxation Year \ Type	VAT Refund from Customs	Small-amount VAT Refund On-the-Spot	Total
2011	311,032	90,708	401,740
2012	469,640	323,752	793,392
2013	472,093	417,018	889,111
2014	618,946	626,050	1,244,996
2015	901,076	738,770	1,639,846

Source: VAT Refund Website.

*The service of Small-Amount VAT Refund On-the-Spot was provided from 2011.

H Promotion of e-Invoices and Creation of i-Life

a.GThe iPASS has been used as an e-invoice carrier since July 2016. The cardholder can use the card for payment and receive e-Invoices instead of paper invoices.

b. The amendment of the Value-Added and Non-Valued Added Business Tax Act was adopted by the Legislative Yuan, which approved credit card use as the e-invoice carrier. To promote this carrier, the FIA has cooperated with one department store which will accept the credit card as the e-invoice carrier in the first quarter of 2016.

c.The Ministry of Finance promulgated the amendment of Regulations Governing the Use of Uniform Invoices which requires public utilities to issue e-invoices in 2016. The FIA has guided public utilities to adopt e-invoicing resulting in a higher rate of paperless invoices.

d. Based on e-invoice transactions, the FIA provided sixteen big data services, shown in multidimensional and graphical diagrams, to fiscally related bureaus and the public in 2015.

I Big Data Application for Food Industry Using Fiscal Information

a. Food cloud systems interfacing and building, providing relevant information on the downstream food supply chain to the Health and Welfare Ministry to integrate and to improve food safety issues by checking efficiency, were completed in June 2015.

b. To encourage the food industry to use the electronic invoicing, including the " grease manufacturing and import industry" and "dairy industry", in 2015 a total of 1,450 food industries were introduced to e-invoicing, 19.33% of the total 7,503 food industries nationwide.

Table 4-16 Promoting Food Industry Import Electronic Invoices Statistics

Oil manufacturing and importers			Dairy industry			Other food industry	Total		
Number of imports	Total number of enterprises in this industry	Rate (%)	Number of imports	Total number of enterprises in this industry	Rate (%)	Remaining monthly turnover over 200,000 food industry	Cumulative number of imports	Total number of enterprises of the food industry	Rate (%)
581	611	95.09%	389	390	99.74%	480	1,450	7,503	19.33%

NOTE:The dairy industry means "large infant formula and baby food and commercial packaged milk and milk products industry modulation."



2. Local Taxes

A House Tax Information System

In response to the House Tax Act Amendment to Article 5, the MOF set the standards for the recognition of owner-occupied houses and of the status of an individual to rent premises for public-welfare purposes. The House Tax Informantion System has been modified according to such an amendment, so that the tax levy process would be dealt with well.

B Multi-dimensional Communication Channels Message-sending Job

The multi-dimensional communication channels system integrates taxation information system resources, actively provides taxation services of national tax and local tax for taxpayers, and increases the service items year by year. 198,824 cases were provided via the active services of the system during 2015.

C Vehicle License Tax

a. In response to the Vehicle License Tax Amendment to Article 7, revised related tax exemptions on mentally or physically disabled people, the Vehicle License Tax system has completed modification programs.

b. To obtain uniform national information on the disabilities from the MOHW, the network transmission and system's automatic processing replaced the procedure that local tax bureaus collected information from the social affairs bureaus, saving time and money.

These data are used for tax exemptions related to business for people with disabilities. Through an automatic matching system, data will be provided to the tax bureaus of city and county governments so they can guide the public to apply for tax exemptions or related checking matters. Thus, service quality and administrative efficiency can be enhanced.

D Local Tax e-Filing Tasks

a. Over 2,490,000 cases (about 88% of the annual count) were handled via the new network system during 2015, thus reducing the time needed for related work.

b. In order to enhance administrative efficiency and reduce the cost of local tax filing, FIA provided a way to inquire about and pay tax bills for taxpayers.

E Office Automation System Operation

The automated office systems of 22 local revenue bureaus were integrated in FIA. A total of 21 systems thus provide automated services to tax officials to aid them in dealing with their daily operations to improve administrative efficiency. Also, electronic forms are used in these systems for the completion of online approval to significantly reduce the use of paper and to improve efficiency in processing approvals.

3. Taxation and Collection

A The Outsourcing Service Maintenance Project of the Continued NTB Taxation-Reform System

a.After negotiating and signing a contract with Chunghwa Telecom on March 24, 2014, the project commenced on April 1, 2014 and will continue to March 31, 2017.

b.The main scope of maintenance: Software and hardware equipment, applications, information security services, and website services, including a total of 795 hours of education training over three years.

c. Regularly check on the project progress review meetings to monitor project status effectively, ensure system quality, and meet taxation needs.

d.Completion of the 3rd and 4th phases of user acceptance/verification test process by the end of 2015.

B Promotion of Tax-payment Notifications with Bar-codes

a. Implementation of tax-payment of Individual Income Tax for Aliens by Credit Card via the internet.

b. Implementation of tax-payment notifications of Vehicle License Tax,House Tax, and Notice for Assessment of Individual Income Tax with QR-Codes.

c. Convenience stores received a total number of 13,025,476 cases of tax payment amounting to NT$ 55.9 billion in taxes, and financial institutions received a total number of 19,768,022 cases amounting to NT$ 1.756 trillion in 2015.

Table 4-17 No. of Cases of Convenience Stores and Financial Institutions Received

Taxation Year \ Type	Via Convenience Stores		Via Financial Institutions	
	Cases	Amount (billion)	Cases	Amount (trillion)
2013	11,782,254	50.5	19,299,172	1.290
2014	12,375,690	53.0	19,603,243	1.452
2015	13,025,476	55.9	19,768,022	1.756

C Executing Owing Taxes Deducted from Refund Taxes between National Taxe and Local Taxes

The tax refund operation combining the platform of local taxes and of national taxes increased tax revenue and saved human resources both in the local revenue services and the national tax bureaus. This amounted to over 7,800 cases, saving about NT$19,170,000 in local revenue services and over 27,000 cases, saving about NT$110,000,000, in the five National Tax Bureaus in 2015.

4. Financial Networking

A National Taxation and Local Taxation Network Integration

Integration of the national taxation and local taxation networks with high availability, high performance, and high security in the network configuration in order to strengthen the sharing of national taxation and local taxation information resources, to accomplish various data query and file exchange, and to enhance the overall efficiency of the national taxation and local taxation information systems.

B Household Administration Network Online Task

Further work was done to achieve the integrated application of household administration information and the selection of cases for audit to prevent tax evasion and to increase tax revenue.

C Tax Declaration Network Connection

Connection of the FIA, the operations center, and the Tax Declaration Network to collect the tax return files.

D Electronic Gate Connection Task (Information Provider of Tax Information)

Handling of the program for the development of an Electronic Networking Government by providing the infrastructure for non-taxation agencies to make inquiries regarding common taxation data via the government service network so as to facilitate government agencies in the application of taxation resources, thus improving administrative efficiency and upgrading the quality of service for the general public.

E Other Network Online Operations

Improvement in the integrity of the tax information system by the establishment of online network operations between the tax authorities and other sections of the government. For example, links to the Ministry of Labor (former Council of Labor Affairs) and to the National Immigration Agency, with the transfer of up-to-date statuses of foreigners and foreign laborers to the tax offices via the FIA. Other links are to the Ministry of Health and Welfare, to the Construction and Planning Agency, Ministry of Interior, and to the Customs Administration, Ministry of Finance. Also, provision of channels to maintain the registration information of taxpayers and business.

F Integration of the VoIP System of the Five National Tax Administrations

In order to reduce the telephone fees for long distance calls between the five areas of national taxation bureaus and the FIA, the Voice over Internet Protocol (VoIP) systems of the five bureaus were integrated. This service will be gradually extended to the other governmental units under the Ministry of Finance. The more calls via the integrated VoIP system, the more money saved.

G IPv6 Upgrade Promotion Program

The Executive Yuan approved the IPv6 Upgrade Promotion Program to replace the Internet Protocol version 4 (IPv4) with Ipv6 as the communication protocol. The FIA is implementing this program under the supervision of the Chief Secretary of the MOF with the goal to seamlessly achieve parallel operation by the end of 2015.

H Continued Promotion of Open Document Format (ODF) Work

Implemented the "Treasury ODF Promoting Work Community." This community has 402 members and 254 articles of discussion. The community helps to reduce the ratio of installations of Microsoft Office: the FIA and NTBs'

ratios are under 30%; the MOF and subordinate agencies' ratios are under 50%. This work has also completed deployment LibreOffice in MOF and all subordinate agencies, and held 13 training-lectures to train 475 persons.

I Fiscal Big Data Development Research Center Project

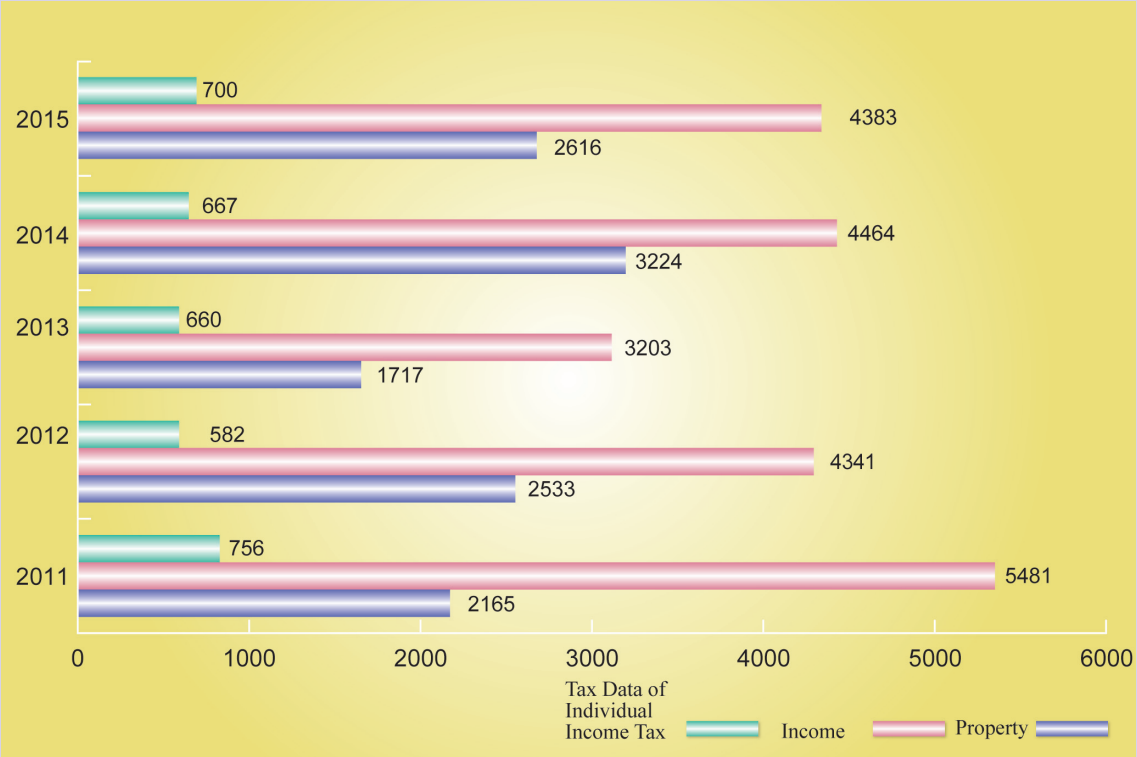
The planning and promotion group of the project was set up to modify the big data relative plan and the continuous promotion of related research. This group has planned to establish a fiscal big data research center and big data analysis operation platform for MOF. Our employees and outside research teams from different domains can use our analysis operation platform to do research at the research center. With big data analysis, this project can provide research results and combine cross-domain data to support government policy making; moreover, it can develop more value-added applications and create entively new values for fiscal data.

5. Data Inquiry and Retrieval

A Inquiry and Investigation of Property, Income Tax, and Tax Data of Individual Income Tax Registration

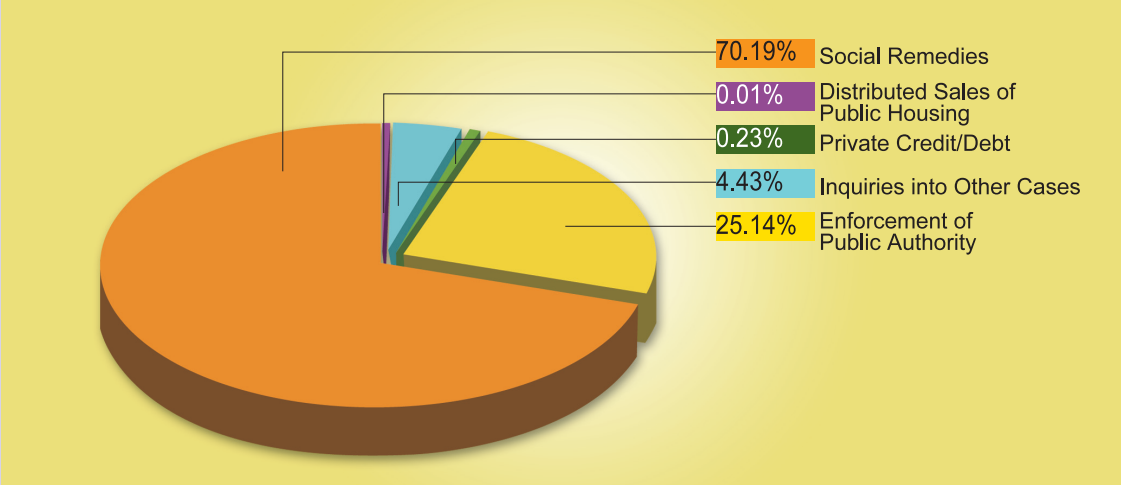
In accordance with Article 33 of the Tax Collection Act, the FIA provides the tax registration data of the property tax and individual income tax for the years 2011-2015 as follows:

Unit: Ten Thousand Cases



Source: Outputs from the Individual Income Tax Inquiry System.

Figure 4-1. Investigated cases of Property, Income Tax, and Tax Data of Individual Income Tax.



Source: Outputs from the Individual Income Tax Inquiry System.

Figure 4-2. Purpose of Inquiry on Property Tax, Income Tax and Tax Registration

a. Social Remedies

In order to co-ordinate with the social welfare policies of the government, the FIA furnishes data on properties and incomes as requested in response to inquiries.

Table 4-18 Statistics of Inquires about Social Remedies in 2015

Unit: Cases

Subject of the Inquiry	Cases Investigated
Early Retirement	2,788
Various Welfare Programs	52,016,631
Tuition Loans and Scholarships	2,025,526
Total	54,044,945

Source: Outputs from Individual Income Tax Inquiry System.

b. Enforcement of Public Authority

To help the government regulate offenses against administrative laws (e.g., irrigation law, fair trade law) or debt to the labor insurance premium or tuition loans, the FIA provides inquiry and investigation information on property or income tax.



Table 4-19 Statistics of Inquiries about Enforcement of Public Authority

Unit: Cases

Subject of Inquiry	Cases Investigated
Act on Declaration of Property by Civil Servants	25,925
Contravention of Administrative Law (Cases Approved by MOF)	19,320,842
General Cases (Cases Approved by MOF)	6,210
Total	19,352,977

Source: Outputs from Individual Income Tax Inquiry System.

c. Private Credit/Debt

On the enactment of Article 33.8 of the Taxes and Levies Assessment Act on May 21, 1997 to permit inquiry about the information of a debtor's property by a creditor, the FIA started to accept inquiries regarding information on the property and income of debtors. 177,584 inquiry cases were completed in 2015 in total.

d. Inquiries about Other Cases

Table 4-20 Statistics of Inquiries about Other Cases

Unit: Cases

Subject of Inquiry	Cases Investigated
National Audit Office-Selective Investigation	1,666,234
Inquiries of Assistance-National Taxation Bureaus	417
Small and Medium Business Credit Guarantee Fund for SME Credit Guarantee Loans	242,780
Agricultural Credit Guarantee Fund	42,090
Overseas Credit Guarantee Fund (Taiwan)	662
Tainan City Government-Housing Policy	1,457,168
Total	3,409,351

Source: Outputs from Individual Income Tax Inquiry System.

e. Distributed Sales of Public Housing

In order to take care of the needs of those who do not own a house and desire to purchase or apply for public housing, the government provides loans at lower interest rates: 6,801 inquiry cases were approved in 2015 in total.

B Inquiries about Business Tax Cases

In line with the need for the implementation of public authority by the government, such as via the Investigation Bureau, Ministry of Justice; the courts; the National Police Agency, Ministry of the Interior; and the Customs Administration, Ministry of Finance.

Table 4-21 Statistics of Inquiries about Business Tax Cases

Unit: Cases

Subject of Inquiry	Cases Investigated
Institution Business Input and Sales Information	1,237
Business Tax Uniform Invoice Serial Number	27
Customs Import Declaration List	3
Customs Export Declaration List	3
Business Tax Return Information	2,171
Business Tax Registration Information	100,002
Unlisted Securities	282
Total	103,725

Source: Outputs from Individual Income Tax Inquiry System.

C Provision of Files for Other Government Institutions

a. With prosecutors, investigative units need to provide all the information required.

Table 4-22 Information Provided to Investigation and Prosecutor Authorities

Unit: Cases

Subject of the Inquiry and Institution Making the Inquiry	Cases Investigated
Investigation Bureau, Ministry of Justice - Interest Income	14,585,381
Investigation Bureau, Ministry of Justice - Salary Income	10,400,503
Investigation Bureau, Ministry of Justice - Name of the Company	4,159,469
Total	29,145,353

Source: Outputs from Individual Income Tax Inquiry System.

b. Executive Yuan subordinate agencies including Directorate General of Budget, Accounting and Statistics; Ministry of Health and Welfare, National Development Council; Ministry of Economic Affairs; Ministry of Labor; Ministry of the Interior; Tourism Bureau, Ministry of Transportation and Communications; Foreign Exchange Management of Central Bank of the Republic of China; Soil and Water Conservation Bureau, Council of Agriculture; Bureau of Audiovisual and Music Industry Development, Ministry of Culture; Ministry of Finance and its subordinates including Department of International Fiscal Affairs; Department of Statistics; Taxation Administration; National Property Administration; Customs Administration, the five National Taxation Bureaus; National Audit Office, Joint Credit Information Center and Data Communication Business Group by Chunghwa Telecom, with totally 260 information files required.

V

Major Events in 2015



Major Events in 2015

January 2015

January 12	The FIA and Institute of Economics, Academia Sinica signed a memorandum of understanding (MOU)for cooperation to achieve mutual success.
January 15	The FIA won an award from the Executive Yuan for its great contribution to business environment reforms.

March 2015

March 3	A speech on 'Custom Culture and Gender Equality' was given by Mr. Lin Yi-Jia, the Secretary General of the Taiwan Gender Equity Education Association.
March 11	A conference for 'The e-Invoice Business Entity and Business Entity Contact KIOSK' was held with a total of 25 people in attendance.
March 30	The Information Security Management System (ISMS) of the FIA passed reassessment of ISO 27001.

April 2015

April 9	Ten officers of the Ministry of Finance, Mongolia visited the FIA for observation and study.
April 9	A speech on 'Gender and Human Rights' was given by Ms. Yeh Yu-Lan, a committee member of the Presidential Office of Human Rights Consultative Committee.
April 12	An outing for 104 employees and their families to Huwei Hiking Trail.
April 18	The Personal Information Management System (ISMS) of the FIA passed reassessment of BS10012.
April 22	A seminar on 'Food Industry 's Massive Data Analysis and Taxation Counseling and Promotion Plan' was held, with 74 people in attendance.
April 23-25	The male team of the FIA attained third place in the 33rd Badminton Tournament, the Ministry of Finance.
April 29	A technical conference for 'The e-Invoice Value-Added Centers' was held, with 67 people from 40companies in attendance.
April 30	The first meeting for 'The Policy Planning Group of the MOF Information Promotion Team' was held with 57 persons in attendance.

May 2015

May 18	Four inter-ministerial meetings on 'The Food Industry's Massive Data Analysis and Taxation Counseling and Promotion Plan' was held with 126 persons in attendance.

June 2015

June 1	Ms. Hsu Shih-Chu, the new Director of the Civil Service Ethics Office of the FIA, assumed her post.
June 5	A cross-organization e-Invoice meeting was held with 64 people in attendance.
June 8	The FIA and National Chi Nan University (NCNU) signed a memorandum of understanding (MOU) for cooperation to achieve mutual success.
June 11	A meeting for 'e-Invoice Data Transmission Message' was held with 41 representatives of public utilities in attendance.
June 12	A conference on 'The Public Utilities Adopting e-Invoices' was held with 141 representatives from the public utilities, five national taxation bureaus, and taxation administration in attendance.

June 18	A meeting for 'The Big Data Application for Food Industry Using Fiscal Information' was held with 37 people in attendance.
June 22	The first meeting for 'The Policy Decision Group of the MOF Information Promotion Team' was held with 43 persons in attendance.
June 30	The first meeting for 'The Open Data Consultant Group in the MOF' was held introducing the action-strategy of Open Data.
June 30	A speech on 'Big Data Visualization for Communication' was given by Mr. Li Tien-Tsung, an associate professor of the College of Communication, National Chengchi University.

July 2015

July 14	A speech on 'Application and Cases Studies of Privacy Law' was given by Mr. Wu Teng-Chuen, a former member of the Civil Service Protection and Training Committee.
July 14	'The Information and Communications Security Propaganda Seminar of the MOF' was held by the FIA. Minister Mr. Chang Sheng-Ho came in person to provide some comments with 45 representatives of subordinate agencies and all of the local revenue services in attendance.
July 20	Ms. Lu Jen-Hsiu, the Deputy Director-General of the FIA, assumed her post.
July 23	'The Information and Communications Security Propaganda Seminar of the MOF' was held by the FIA Deputy Minister Mr. Wu Tang-Chieh came in person to provide some comments with 47 representatives of subordinate agencies and all of the local revenue services in attendance.
July 28	A speech on 'The Ethics of Public Service and Service Specification' was given by Mr. Tsai Min-Kuang, Chief of the Ministry of Civil Service.
July 28	'The Brief Introduction on Cases of Ethics Regulations' was given by Mr. Wu Tsung-Yi, a head prosecutor of the Taipei District Prosecutors Office.
July 29	'The Information and Communications Security Propaganda Seminar of the MOF' was held by the FIA, National Treasury, Taxation, Customs, and National Property with 40 representatives of the MOF and of subordinate agencies in attendance.

August 2015

August 5	Mr. Lin Wen-Yen, director of the Support Services Division, assumed his post.
August 6	A speech on 'Public Functionaries Discipline Act' was given by Mr. Liu How-Chou, a committee member of the Civil Service Protection and Training Committee.
August 11	The FIA and Taiwan Research Center of National Chengchi University signed a memorandum of understanding (MOU) for cooperation to achieve mutual success.
August 27	A press conference on 'The Presentation of Food Industry 's Massive Data Analysis and Taxation Counseling and Promotion Plan' was held Mr. Chang San-Cheng, the Vice-President of the Executive Yuan, who came in person to give some comments.

September 2015

September 1	A speech on 'Di-Identifying Technologies and Practices' was held by the FIA.
September 1	A speech on 'Personal Information Protection Administration System and Di-Identifying' was held by the FIA.
September 4-5	A field-trip to Sun Moon Lake in Nantou County Teachers Hall for 'The e-Invoice Project' was held by the FIA with 93 officers from the MOF in attendance.
September 8	The Information Security Management System (ISMS) of the FIA passed reassessment of ISO 27001:2013.
September 9	The second meeting of 'The Policy Decision Group of the MOF Information Promotion Team' was held with 64 persons in attendance.
September 11	Forty-seven participants in 'The 31st International Taxation Academy' visited the FIA for observation and study.
September 12	An outing for 86 employees and their families to Fuyang Ecological Park Hiking Trail was held.
September 16	Ms. Lin Pi-Tao, Secretary of the Secretariat, earned the 13th Golden Archivist Award on behalf of FIA.

October 2015

October 1	A 30-second film on 'The Caring Code and e-Invoices Special Prize Promotion Articles' was broadcast on six domestic wireless television public service-time channels.
October 5	The second meeting of 'The Open Data Consultant Group in the MOF' was held.
October 6	The second meeting for 'The Policy Planning Group of the MOF Information Promotion Team' was held with 51 persons in attendance.
October 12	In accordance with the network attack and defense drilling of the Executive Yuan National Information and Communication Security Taskforce, the MOF used soldiers in its social engineering exercises in order to enhance information security protection of energy.
October 13	A speech on 'The Regulations of Poverty Declaration and Conflict of Interest' was given by Ms. Hsu Shuo-Chu, Director of the Civil Service Ethics Office.
October 16	A speech on 'The Difference Between Gaining Illegal Benefits and Offering Legal Services for the Public' was given by Ms. Hsu Siang-Jen, a head prosecutor of the Taipei District Prosecutors office.
October 22-23	The conference on 'The Chief Information Officers of Ministry of Finance and Its Subordinate Agencies of 2015' was held with representatives of subordinate agencies in attendance.
October 28	The 'fiscal big data research center project team' was set up and called a kickoff meeting led by convener Mr. Su Chun-Jung, Director-General of the FIA.
October 31	A team representing the MOF attended the hula fun games of the central organizations staff games and attained eighth place.

November 2015

November 5	A presentation of the achievement in 'Promotion of the Use of e-Invoice Application' was hosted by Mr. Su Chun-Jung, the Director of the FIA, with many invited guests attending.

November 9	The assessment team of 'The 8th Government Service Quality Award' from the Ministry of Finance inspected the site of the FIA.
November 9	Completion of the dual backbone network synchronous operation and load balancing mechanism of the MOF.
November 10-12	A team on representing the MOF attended the softball tournament of the central organizations staff games and attained second place.
November 21	The FIA was awarded the 2015 Enterprise Project Management Benchmarking Model Business prize in the category ‘Create and build the mechanism of inquiry-code to enhance the effectiveness of tax services,’ by PMI Taipei Taiwan Chapter.
November 21	The project of 'Creating Intelligent Life by e-Invoice' was awarded the winning prize of the 2015 Enterprise Project Management Benchmarking Award with Mr. Su Chun-Jung, the director of FIA, receiving the award at the ceremony.
November 25	'The Personal Information Management System' was honored with ' The Best Practices Award, 2015' by the British Standards Institution Taiwan with Mr. Su Chun-Jung, Director of the FIA, accepting the award.
November 27	A seminar on 'The e-Government and the e-Invoices use' was held at the Taipei International Convention Center with 250 participants of industry, government, and academia in attendance.
November 30	The FIA first passed reassessment of 'The Personal Information di-identification processed'.
November 30	The FIA and National Taipei University of Business (NTUB) signed a memorandum of understanding (MOU) for cooperation to achieve mutual success.

December 2015

December 1	A cross-organization e-Invoice meeting was held with 64 people in attendance.
December 3	The FIA an Soochow University (SCU) signed a memorandum of understanding (MOU) for cooperation to achieve mutual success.
December 7	A speech on 'Office Communication' was given by Mr. Yu Chung-Chou, the general manager of the JPL Negotiation and Management Consulting Ltd.
December 10	'The Local-Taxation Information System Reform Project' was awarded 'The excellence of the 8th Government Service Quality Service Award' by the Ministry of Finance.
December 18	The FIA was awarded 2nd prize in the category of eBusiness in Public Sector with its project of Service of the Pre-calculation of Individual Income Tax Returns by AFACT 2015.
December 19	A year-end party and annual outing for 195 employees and their families was held to Bailusishan Hiking Trail.
December 23	The FIA and National Chung Cheng University (CCU) signed a memorandum of understanding (MOU) for cooperation to achieve mutual success.
December 29	The FIA and National Kaohsiung First University of Science and Technology signed a memorandum of understanding (MOU) for cooperation to achieve mutual success.